

## Quality Assurance Manager

Imagine working for a large tier-1 supplier in the exciting, fast paced world of automotive. If you enjoy collaborating with a multi-cultural and diverse group of employees, this could be the opportunity for you. Futaba North America provides management support to its automotive parts production companies in North America. The Futaba Group leverages its core technologies such as stamping and welding to create value added products that are in line with the needs of consumers, deliver peace of mind, and promote environmental initiatives that contribute towards a sustainable society.

We are looking for a talented Quality Manager to establish and implement quality policies, procedures, and quality management systems that meet product quality objectives, customer commitments, and regulatory requirements. This headquarters role has three (3) direct reports and is located in Bloomingdale, IL. Major responsibilities are as follows:

- Manage the day-to-day operations of the Quality function.
- Establish and maintain quality assurance policies, standards, procedures, and internal controls to meet the intent of IATF 16949.
- Evaluate and recommend necessary inspection and test equipment required for all phases of production from incoming inspection through inspection of finished goods.
- Ensure completion of preventative maintenance and repairs of laboratory instrumentation.
- Plan, layout, and assign work. Hire, train, monitor, discipline, evaluate, and develop employees.
- Develop and implement various inspection and testing procedures. Establish and maintain quality control records including charts, statistical analyses, and reports.
- Reduce defects and prevent recurrence through root cause analysis and problem solving.
- Monitor employees' activities, provide technical assistance, and assist with determining causes for faulty work, failure to maintain quality, excessive scrap, or rejects.
- Implement counter measures to remediate quality variations.
- Develop job qualifications, performance standards, training standards, and SOPs.
- Enforce organizational policies, SOPs, GMPs, safety rules, and good housekeeping procedures.
- Provide quality training to department and plant employees.
- Develop annual Quality Improvement Plan and support Total Quality Improvement efforts.
- Interface with internal auditors, third party auditors, and regulatory agencies. Coordinate inspection and audit preparations and ensure implementation of corrective action plans.
- Interact with customers, investigate quality complaints, resolve issues, and communicate corrective and preventative action plans.
- Conduct and document annual Mock Recall. Ensure controls are in place to provide full traceability for components and finished product lot in the event of a supplier or customer product recall.
- Prepare and present reports on the status of Quality Audit programs to plant and corporate management.
- Develop and adhere to departmental budget. Control variances.
- Provide technical assistance to customers. Ensure customer requirements are met and customers are satisfied.
- Interface with Supply Chain, Production, Engineering, and across the organization to improve costs and efficiencies.
- Maintain communications with manager and quality team on progress, issues, delays, and other pertinent information.
- Develop technical manuals and maintain related project documents and files.
- Travel to our manufacturing facilities in North America and to customers' and suppliers' sites is required.
- Annual visits to Futaba Japan to meet with Futaba QA and Best Practices.
- Maintain professional currency in technical knowledge and relevant products, services, and marketplace developments.
- Comply with company policies and procedures and safety and housekeeping requirements.
- Performed other projects and duties as assigned.

### Requirements:

If you are known as an exceptional employee who produces great work and believes in adding value to everything you do, we want you to join our growing team and share in our vision. The ideal candidate will have a minimum of 5+ years of quality management and supervisory experience. A background in metal fabricating, robotics, and/or automotive parts manufacturing is desirable. Prior experience with Toyota Production System (TPC), Good Laboratory Practices, and Good Manufacturing Practices is preferred. Bachelor's Degree is required, preferably in Quality Management, Manufacturing Management, Operations Management, or another related field. Must be certified as Internal/Lead Auditor to IATF 16949. It is preferred the ideal candidate has a strong background and experience in the Toyota Customer requirements and expectations. ASQ Certification is a plus. We are looking for a detail-oriented quality professional with solid analytical, problem solving, and follow-through skills. Must have excellent communication and interpersonal skills and be highly responsive to customers' needs and deliverables.

Our full-time employees enjoy a competitive benefits plan that includes medical, dental, vision, life, disability insurance, 401(k) plan, and more! Work schedule is generally Monday – Friday from 7:30 AM – 4:30 PM or 8:00 AM – 5:00 PM. Must be able to work extended hours as needed and travel to our North America facilities and to customers' and suppliers' sites. Qualified candidates are requested to email their cover letter and resume. No phone calls please. Equal Opportunity Employer.

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