

*WORKNET
DUPAGE*

*ONE STOP OPERATOR
AUGUST 2025*

REPORT TO LWIB



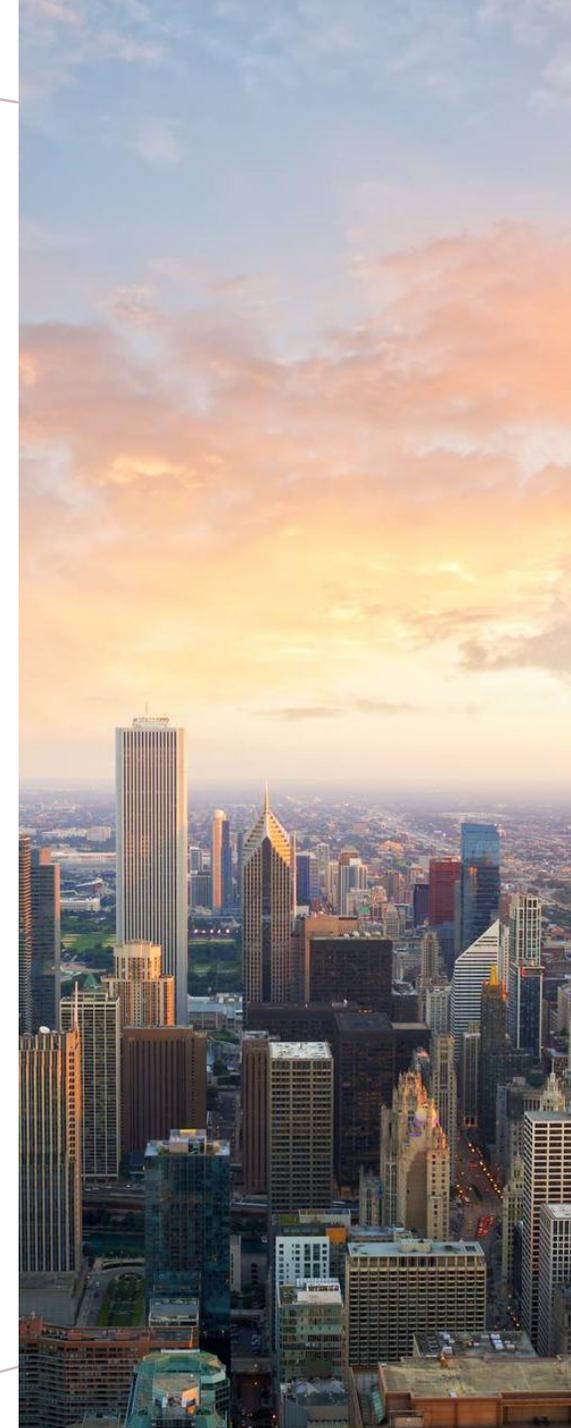
Introduction

By the numbers

What do the numbers reveal

What do they tell you

What can we do better



WESTERN DUPAGE CHAMBER OF COMMERCE ONE STOP OPERATOR

The Western DuPage Chamber of Commerce served as the One Stop Operator for workNet DuPage from July 2017 through June 2021. It is an honor to return and serve in this role again. Much has changed and improved over the past four years, but the goal remains the same;

Deliver a seamless workforce system that serves both the employer and jobseeker.
Partners working together.

Okay, let's get to work!



July 2025

Applications
workNet
DuPage(DuPage
County) staff
received:

July 2025—246
August 2025-- TBD



REFERRAL TOTALS BY MONTH	COD			DRS	IDES		DHS				CAPs	Interagency-workNet DuPage		MONTH TOTAL
	EL A	GED	Certs & Degrees		JobLink Account	Veterans Services	CCAP	Medicaid	SNAP	TANF	SCSEP	Career Services	Training	
Jul. 2025	6	6	116	20	74	5	13	23	37	17	32	22	10	381
Aug. 2025	6	4	80	12	51	1	8	17	15	9	19	22	10	254

OUTCOME /ACTIVITY

	OUTCOMES BY MONTH	COD			DRS	IDES			CAPs	
		ELA	GED	Certs & Degrees		JobLink Account	Veterans Services	DHS	SCSEP	workNet DuPage
July 2025	Attempting to Contact	0	0	0	3	0	3	27	0	0
	Informational Email Sent	8	77	0	0	73	0	0	0	21
	Phone Conversation	0	28	15	1	2	30	0	0	0
	Email Conversation	3	4	1	0	0	0	0	0	0
	In-person Conversation	0	5	0	0	0	0	0	0	0

	OUTCOME TOTALS	COD			DRS	IDES			CAPs	
		ELA	GED	Certs & Degrees		JobLink Account	Veterans Services	DHS	SCSEP	workNet DuPage
PY25	Attempting to Contact	0	0	0	5	0	4	36	0	0
	Informational Email Sent	12	128	0	0	107	0	0	0	38
	Phone Conversation	0	35	22	1	2	39	0	0	0
	Email Conversation	4	6	1	0	0	0	0	0	0
	In-person Conversation	0	12	0	0	0	0	0	0	0

ANYTHING THAT CAN BE AUTOMATED WILL BE

PRIMARY ACTIVITY BEING REPORTED

1. INFORMATIONAL EMAIL SENT
2. ATTEMPTED CONTACT

CAN THIS ACTIVITY BE AUTOMATED?

CAN MULTIPLE PARTNERS BE INCLUDED IN A SINGLE RESPONSE?

WHAT WOULD YOU LIKE TO SEE ?

ENHANCING TO INFORM DECISIONS



THANK YOU

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