



September 2020 Local Workforce Innovation Board / One-Stop Operator Report

August 2020 257 Inquires	DuPage Workforce Dev. Div.				Referred to Partner Agency					Human Service	
	Entered IWDS	Youth	WIOA Application		DRS	I.D.E.S.		COD	SCSEP Able / CAPs	DHS	C.R.I.S.
			Sent	Received		JobLink / U.I.	Veteran				
52 20%	155 60%	7 3%	146 57%	79 31%	4 2%	0 0%	7 3%	1 0%	4 2%	3 1%	2 1%

COVID related layoffs: 91 responses beginning August 18th 43 47%

Client satisfaction Surveys: 32 email, 51 text requests sent

4 responses: 3, very satisfied, 1 only needed online tool and was referred to Illinois Joblink; satisfaction response "Not Applicable"

No Further Action	Applicant was non-responsive to three or more attempts to engage.
IWDS	Applicant information was entered into the State of Illinois Workforce Dev. Data System: Engaged
Youth	Applicant preliminarily qualified for youth program with WDD and was referred downstairs: Engaged
WIOA: Sent	Applicant preliminarily qualified for WIOA, application and document requirements sent to applicant
WIOA: Received	<b>NEW:</b> WIOA application received at Worknet DuPage, DuPage Cnty. Workforce Dev. Div.
DRS	Department of Rehabilitation Services referral: No further action unless/until DRS returns referral: Engaged
JobLink	Illinois Department of Employment Security referral: may also include Unemployment Insurance assistance from IDES
Veteran	Indicated priority service among other Veteran benefits administered by IDES
COD	College of DuPage referral: may also include referral to other Career Technical Education services provider: Engaged
SCSEP	Senior Community Service Employment Program referral: Engaged over 55 years of age
DHS	Illinois Department of Human Services: Temp Assistance For Needy Families (TANF), Supplemental Nutrition Assistance (SNAP)
CRIS	DuPage County Department of Human Services and Community Resource referral