

workNet DuPage
One Stop Operator Client Engagement and Referral Report
Q4 October - December 2019

2019	Questionnaires Completed	Client Withdrawal / No Response	REFERRALS									
			WorkNet DuPage			Partner Agencies					Human Service	
			WIOA APP			IDES			SCSEP	DHS	Community Service / C.R.I.S.	
			In Process	Youth	1A/1D	DRS	JobLink / U.I.	Veteran*	COD			Able / CAPs
October	239	76	151	11	143	4	8	0	40	2	8	8
November	207	86	119	4	107	5	11	0	35	5	12	12
December	199	80	114	12	96	6	18	0	33	4	4	4
Q4 Total	645	242	384	27	346	15	37	0	108	11	24	24
Percentage of Q4		37.52%	59.53%	4.19%	53.64%	2.33%	5.74%	0.00%	16.74%	1.71%	3.72%	3.72%

Notes

*Veteran specific programming was not previously tracked but referrals made to IDES
Some clients are referred to multiple agencies

Acronym	Description
WIOA	Workforce Innovation and Opportunity Act
IDES	Illinois Department of Employment Security
Joblink	IDES Job Search Tool
UI	Unemployment Insurance
SCSEP	Senior Community Service Employment Program (55+)
Able	National Able Network
CAPs	Community Assistance Programs
DHS	Department of Human Services
Community Service	DuPage County Community Services Department
C.R.I.S.	Cultural Resource Information System (Resource Database)