

Other Characteristics

2021 June "Get Started" Applicant Response
277 Responses

How did you hear about us?

Website	20	7%
Search Engine	32	12%
Social Media	10	4%

Family/Friend	50	18%
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WDD	28	10%
IDES	10	4%

School: Specifically Named

COD	42	15%
Microtrain	10	4%
Other	13	5%

School: No specific name listed	12	5%
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Preferred Method of Contact

Phone	163	59%
Zoom	51	18%
In person	63	23%

Age Demographics

17-24	74	27%
25-54	167	60%
55+	36	13%

Barriers to Employment

Medical/Food	48	17%
Childcare	17	6%
Shelter	29	10%

Assistance or Service Preference

Lack GED/HSD	Classes or Certification	Financial Assistance	Interview Skills	Job Search
25	233	257	182	191
9%	84%	93%	66%	69%

Other Characteristics

2021 July "Get Started" Applicant Response

254 Responses

How did you hear about us?

Website	18	7%
Search Engine	25	10%
Social Media	11	4%

Family/Friend	43	17%
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WDD	20	8%
IDES	3	1%

School: Specifically Named

COD	26	10%
Microtrain	7	3%
Other	15	6%

School: No specific name listed	13	5%
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Preferred Method of Contact

Phone	144	57%
Zoom	45	18%
In person	65	26%

Age Demographics

17-24	49	19%
25-54	157	62%
55+	48	19%

Barriers to Employment

Medical/Food	42	17%
Childcare	16	6%
Shelter	35	14%

Assistance or Service Preference

Lack GED/HSD	Classes or Certification	Financial Assistance	Interview Skills	Job Search
21	223	227	168	172
8%	88%	89%	66%	68%

Agency Key

DuPage Workforce Development Division

IWDS: Illinois Workforce Development System

WIOA: Workforce Innovation and Opportunity Act

Partner Agencies:

DRS: Department of Rehabilitation Services

Illinois Department of Employment Security

JobLink/UI: JobLink/Unemployment Insurance

COD: College of DuPage

SCSEP: Senior Community Service Employment Program

ABLE: Achieving a Better Life Experience (financial program for the disabled)

CAPs: Client Assistance Programs

Human Service

DHS: Department of Human Services

CRIS: Community Resource Information System