

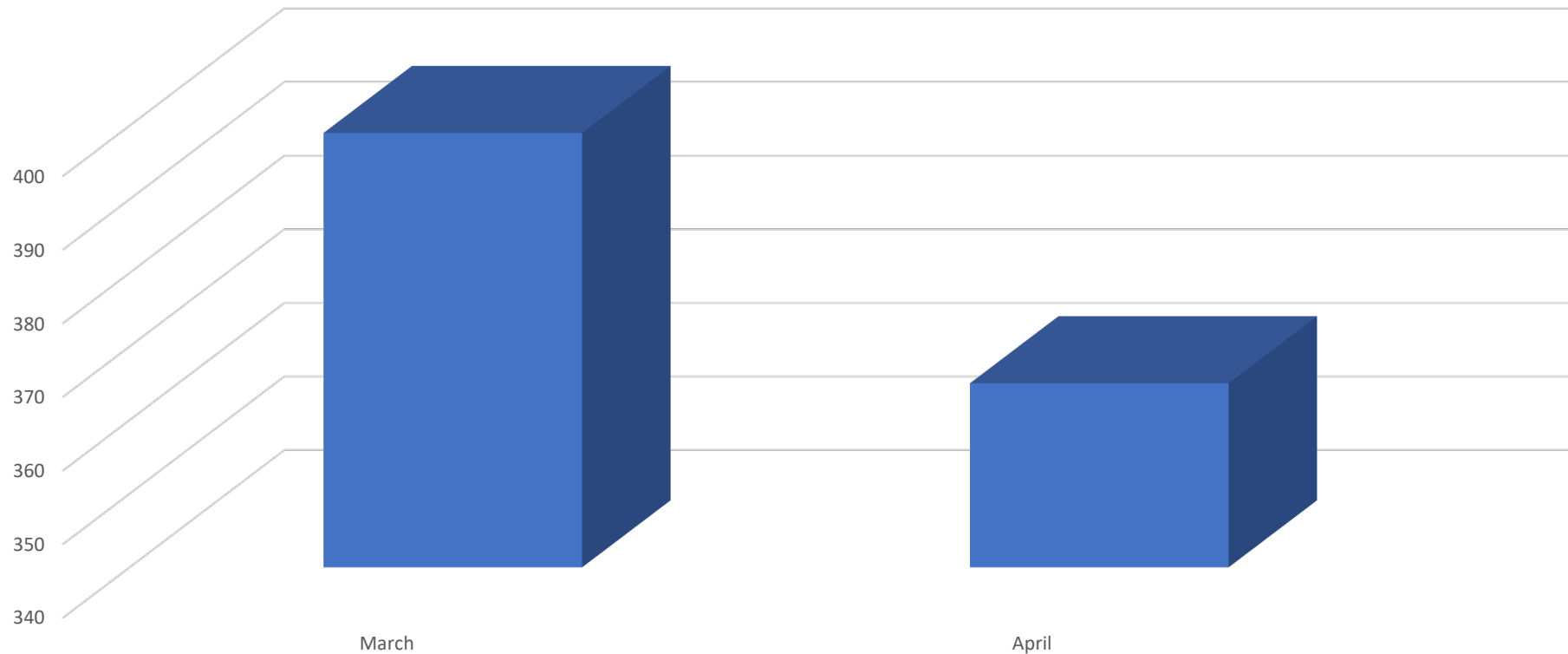


# One Stop Operator Report: May 2023

**One Stop Partner Requirements:** Provide job seekers access to programs and activities

**One Stop Operator:** Track referrals and lead Partners in the delivery of individualized follow-up career / life services.

Total WIOA Application March - April 2023

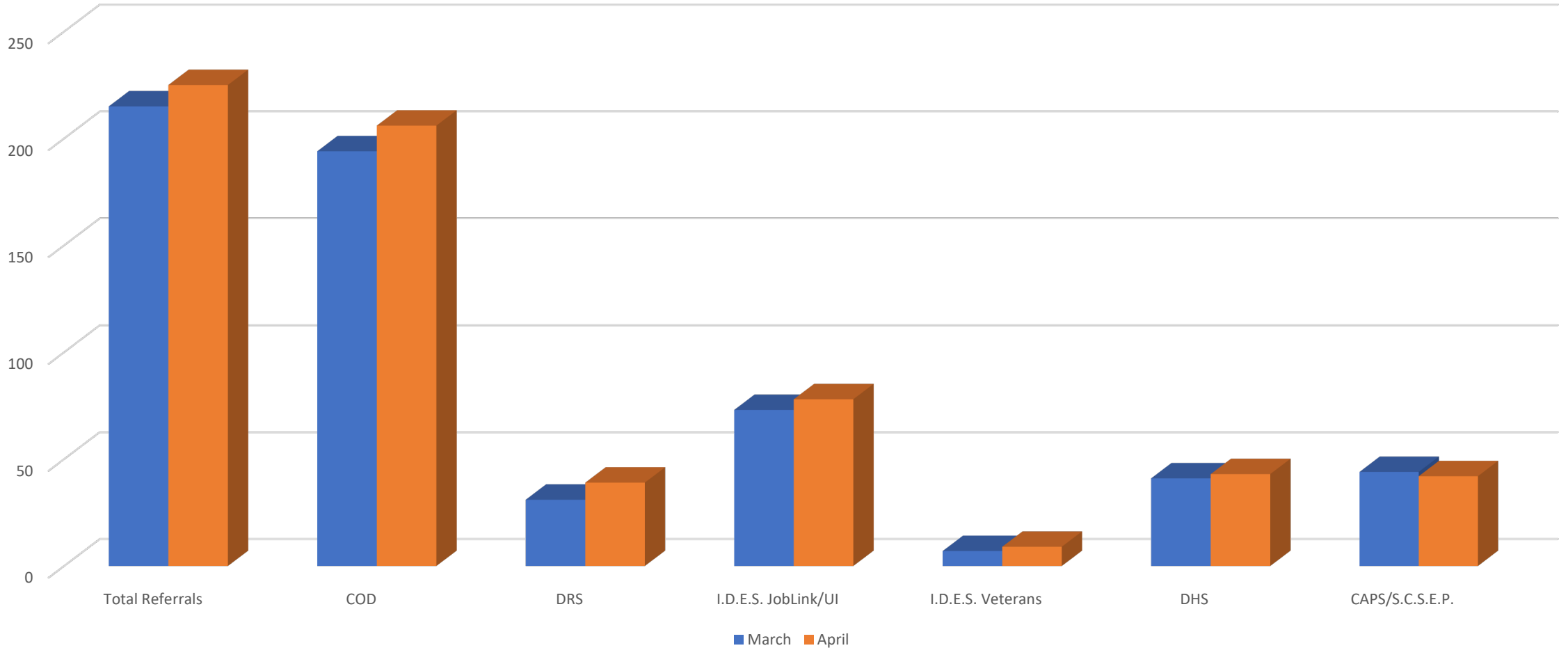


Applications Steady



# One Stop Operator Report: May 2023

Partner Referrals March - April 2023

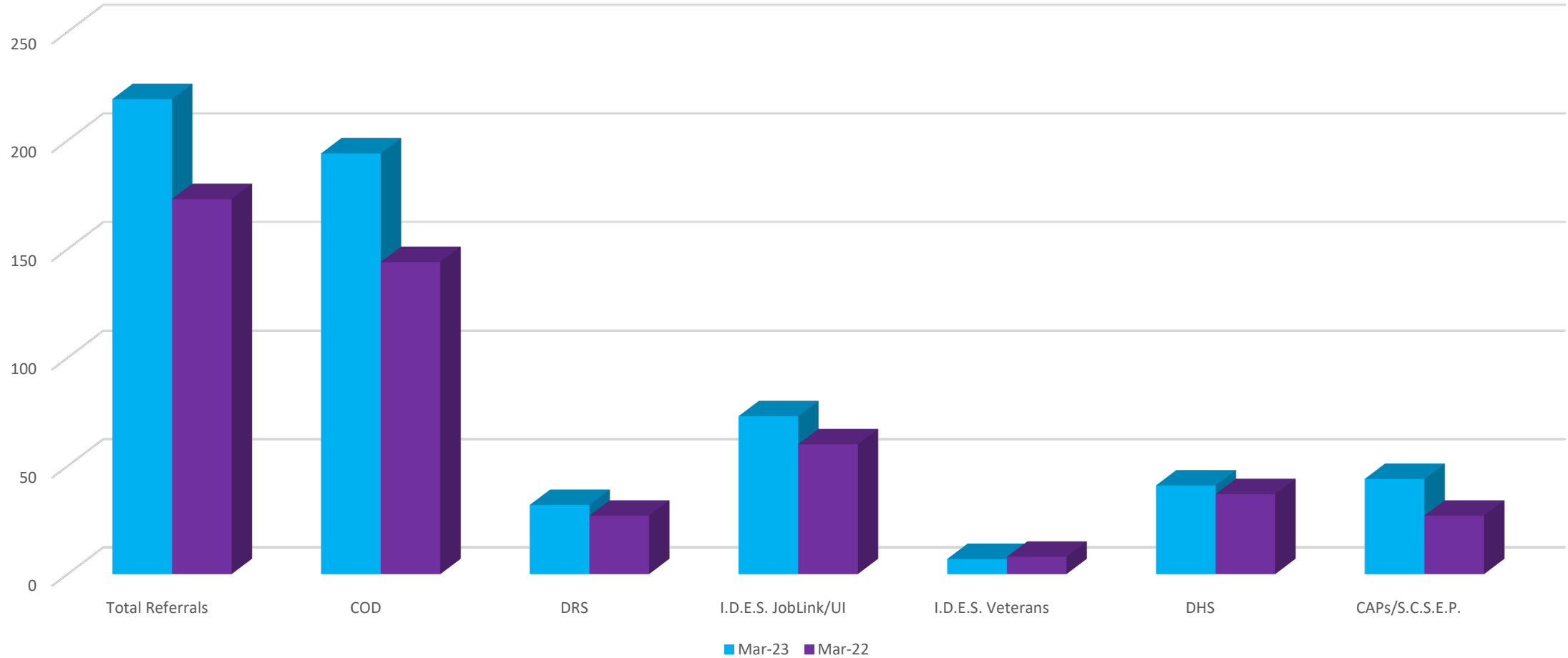


Partner referral demand is highest for COD and Joblink/UI.



# March 2023 vs. March 2022

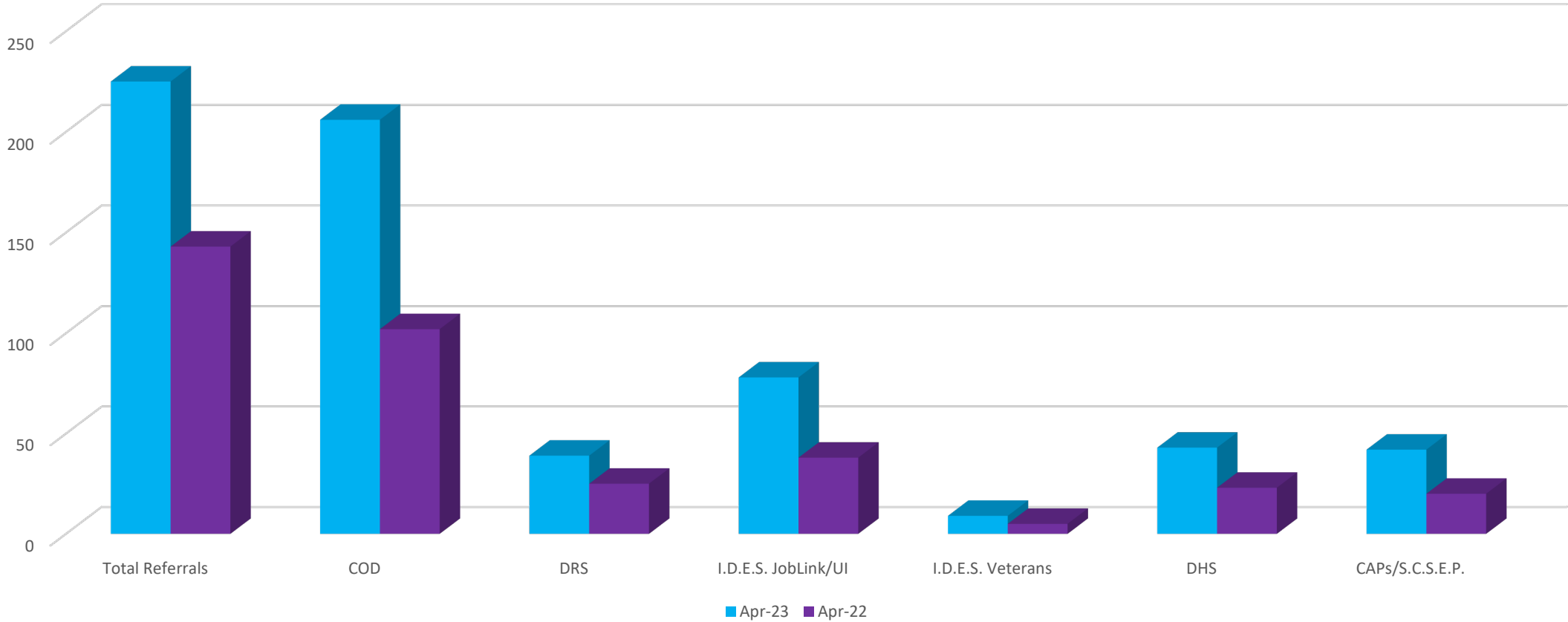
March 2023 vs March 2022





# April 2023 vs April 2022

April 2023 vs April 2022





# Service Integration Success Story: May 2023

## Service Integration Success Story March 2023:

Jan C, an over 55 job seeker filled out a WIOA application in January 2023 requesting a referral to IDES for the Illinois Job Link website. Cruz, IDES, reached out and Jan requested an in-person meeting for employment services.

Matt, IDES/JobLink Partner, met with Jan to provide career guidance, resume assistance, and job search assistance. Along with those services Jan was provided two resume templates to create two functional resumes for two positions he is seeking: coaching athletics and paraprofessional teaching.

Jan was referred back to workNet DuPage where he completed "The Building Blocks to Employment Program", and Interview Practice Session. He worked with Jennifer Weggeman, Career Counselor at workNet DuPage on resume assistance and counseling.

Guidance on how to get his Educator Licensure to enable him to apply for paraprofessional positions was provided as well.

This is an example of Service Integration; Partners working collaboratively with one customer seamlessly to provide needed services so that the customer can return to work.

## PARTNERS:

- workNet DuPage
- College of DuPage
- Department of Rehabilitation Services
- Illinois Department of Employment Security
- DuPage County Department of Community Services
- Illinois Department of Human Services
- Senior Community Service Employment Programs