



**WIOA INTERAGENCY TECHNICAL ASSISTANCE TEAM
Determinations**

The WIOA Interagency Technical Assistance Team has made the following determinations related to the MOU Amendment pertaining to LWIA6:

Please revise all signature pages that use any acronyms and abbreviations to, instead, spell out each official title. The inclusion of acronyms or abbreviations may prevent the ultimate approval of the MOU by the Illinois Comptroller, resulting in possible payment delays.

The MOU Effective Through June 30, 2024 is:	
<input type="checkbox"/>	Approved
<input checked="" type="checkbox"/>	Approved with technical changes required
<input type="checkbox"/>	Approval pending

Required Modifications

Required Revisions to the Memorandum of Understanding		
<i>Page # of MOU</i>	<i>Citation of Required Content</i>	<i>Required Revisions</i>
Required Revisions in the MOU effective through June 30, 2024:		
5	(Governor’s Guidelines, Section 1, Items 3-8)	Describe the process and roles for conflict resolution. Conflict resolution in daily operations is missing. Bullet point 3 needs narrated. Language Added: Leaseholder (DuPage County) has decision-making authority over all issues related to the workNet DuPage Career Center office and office protocols. Each partner agency agrees to follow any decisions made. The One Stop Operator assists with resolving any conflicts between partner agencies as well as customer complaints that surface via the customer feedback survey. Local program partners contact each other directly as necessary regarding any issues or conflicts that arise, and the OSO is looped in accordingly.
6-10	(Sec. 121 (c)(2)(i)) (Governor’s Guidelines,	Describe how services will be provided for Title IB Adult, Dislocated Workers and Youth, Wagner-



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	Section 1, Items 8(e)-(g) (§ 678.500(b)(1))	Peyser, Perkins and TRA (in-person staff, cross-trained, contract provider or via direct linkage). Language indicates how services will be provided