

Western DuPage Chamber of Commerce

One-Stop-Operator / workNet DuPage

July 2026 report

The Western DuPage Chamber of Commerce (WDCC) successfully completed the One Stop Operator scope of work for the month of July 2026. This work included the review of the Universal Referral System (URS) rolled out July 1st.

Weekly meetings with the state partners from ISU were necessary to identify new system challenges, limitations and errors. OSO also conducted a meeting of partners and an ISU support staff (Natasha) to review the URS and assist partners in inputting their organizations information correctly.

In addition, met with board manager Jenna to discuss the challenges of the new system integration and the lack of data accessibility for reporting purposes. We also set the timeline for initiating a more robust self-assessment exercise to improve areas identified previously.

Total hours dedicated by all WDCC staff to maintain records, create and deliver reports, conduct and/or participate in meetings, cross training and other tasks the OSO exceeded 30 hours in July.

Respectfully submitted.

David Sabbathne